



AGILITÉ

REDEFINING SPACES

Quality Policy

We breathe new life into spaces
for world-leading brands.



Quality Policy

Agilité aims to provide high quality services to its clients on time and within budget.

The company operates a Quality Management System (QMS) that meets the requirements of BS EN ISO 9001:2015 certification, including aspects specific to the provision of:

- / General contracting;
- / Project management;
- / Space planning advice;
- / Cost Planning;
- / Design development;
- / Procurement advice;
- / On-site management and other Services.

The management of Agilité is committed to:

- / Complying with all relevant statutory and regulatory requirements in the country we are working in.
- / Continually improving the effectiveness of the Quality Management System.
- / Enhancing client satisfaction.





Quality Policy - cont'd

The management team has a continuing commitment to:

- / Ensuring that clients' needs and expectations are determined and fulfilled at all stages of a project
- / Holding regular onsite meetings to ensure our standards are continually maintained
- / Communicating throughout the business the importance of meeting client needs and all relevant statutory and regulatory requirements
- / Reviewing the Quality Policy at least annually to ensure it continues to be up to date and relevant to the business
- / Establishing quality objectives and ensure that these, along with internal audit reports and the overall effectiveness of the QMS are reviewed in the 6 monthly Management Review meetings
- / Ensuring the availability of adequate resources



The structure of the Quality Management System is defined in this Quality Manual.

The company constantly monitors its quality performance and implements improvements when appropriate. The Director who has responsibility for quality matters is our Operations director, with day to day management delegated to the Health, Safety, Quality & Environment manager.

Employees are made aware of the requirements of this Quality Policy and the need to comply with the contents of the Quality Manual. Copies of both documents are made available to all staff. The outcomes of Management Review meetings are discussed in the general staff meetings held every month to help communicate the effectiveness of the Quality Management System and ensure that staff are familiar with the latest developments.

Signature:  Name: Neil Coales Date: 12/02/2024



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